

Service call rate schedule

Current service call rates: Our service rates are based on zip codes where products are being serviced in relation to our location at 7455 Trowbridge Road NE Sandy Springs, Ga. 30328.

Primary service area includes these zip codes: rate=\$98.00

30062,30067,30068,30075,30076,30080,30082,30305,30319,
30327,30328,30338,30342,30339,30350,30360

Secondary service area includes these zip codes: rate=\$108.00

30004,30005,30022,30064,30066,30092,30306,30309,30318,
30324,30326,30329,30340,30341,30345

Outer service area includes these zip codes: rate=\$118.00

30033,30097,30308,30144,30188

Please note the basic rate for each zip code includes 15 min. Labor. Any additional labor billed at \$30.00 per 15 min. time period (\$120.00 per hour). The original service call covers the first appliance, each additional appliance will cost \$45.00 plus labor @\$30.00 per 15 min. time period for that appliance. If a part has to be ordered on any of the appliances being serviced, there is no return service call fee. Charges for the part, Ga. State sales tax and labor to install the part(s) would apply on the return visit. *High-rise locations are a minimum charge \$118.00 due to the extensive time required to enter and exit these locations.

Our Guarantee:

WE GUARANTEE THAT THE PARTS INSTALLED BY US WILL PERFORM FOR A PERIOD OF ONE YEAR (Maytag/JennAir 90 days) AFTER THE DATE OF REPAIR. LABOR GUARANTEE IS LIMITED TO 30 DAYS. ESTIMATES: WE GLADLY GIVE ESTIMATES ON REPAIRS ONCE THE APPLIANCE HAS BEEN DIAGNOSED BY ONE OF OUR TECHNICIANS.

FREE PHONE ADVISE : WE MAKE OUR TECHNICIANS AVAILABLE FOR FREE PHONE CONSULTATION EACH MORNING BETWEEN 8:00-8:30AM. THIS IS A FREE SERVICE TO OUR LOYAL CUSTOMERS.

SEALED SYSTEM “**LABOR**” IS A FLAT RATE OF \$595.00 **PER** SYSTEM. THIS INCLUDES ALL FULL SIZE REFRIGERATORS AND FREEZERS. IF A SECOND TECHNICIAN IS NEEDED TO HELP REMOVE UNIT FROM BUILT-IN CABINET, THERE WILL BE A \$120.00 CHARGE PLUS THE \$595.00 LABOR CHARGE **PLUS PARTS**.

SEALED SYSTEM “**LABOR**” IS A FLAT RATE OF \$395.00 **PER** SYSTEM FOR UNDER COUNTER UNITS **PLUS PARTS**. THIS INCLUDES ICE MAKERS, REFRIGERATORS & WINE COOLERS. NOTE: THAT SOME WINE COOLERS HAVE DUEL SYSTEMS. { THIS REPAIR IS NORMALLY DONE IN OUR SHOP. }

A SEALED SYSTEM CONSIST OF: COMPRESSOR, CONDENSER, EVAPORATOR, HEAT EXCHANGER, &ALL TUBING THAT FREON FLOWS THROUGH.