

Service Call Rate Schedule

Current Service Call Rates: Our Service rates are based on zip codes where products are being serviced in relation to our location at 7455 Trowbridge Road NE Sandy Springs, GA 30328.

Primary Service Area Includes these Zip Codes: RATE = \$139.00

30062, 30067, 30068, 30075, 30076, 30080, 30082, 30305, 30319, 30327, 30328, 30338, 30342, 30339, 30350, 30360

30004, 30005, 30022, 30009, 30064, 30066, 30092, 30306, 30309, 30318, 30324, 30326, 30329, 30340, 30341, 30345

Outer Service Area Includes these Zip Codes: RATE = \$149.00

30033, 30097, 30308, 30144, 30188

ALL SERVICE CALLS IN HI-RISE BUILDINGS HAVE A RATE OF \$149.00

Please note the basic rate for each zip code includes 15 minutes of labor. Any additional labor is billed at \$42.00 per ¼ hour time period (\$168.00 per hour). The original service call covers the first appliance, each additional appliance costs \$50.00 plus labor at \$42.00 per ¼ hour time period. If a part has to be ordered on any of the appliances being serviced there is no return service call fee. Charges for the part, GA state sales tax, and labor to install the part(s) would apply on the return visit. Hi-rise locations are a minimum charge of \$149.00 due to the extensive time required to enter and exit these locations.

Our Guarantee:

We guarantee that the parts installed by us will perform for a period of one year (Maytag, Jenn-Air, KitchenAid, and Whirlpool) after the date of repair. Labor guarantee is limited to 30 days.

Estimates: We gladly give estimates on repairs once the appliance has been diagnosed by one of our technicians.

Free Phone Advice: We make our technicians available for free phone consultation each morning between 8:00-8:30AM. This is a free service to our loyal customers.

Sealed System **LABOR** is a flat rate of \$595.00 **PER** system. This includes all full size refrigerators and freezers. If a second technician is required to help remove the unit from a built-in cabinet, there will be an extra \$120.00 charge plus the \$595.00 labor charge **PLUS PARTS**.

Sealed System **LABOR** is a flat rate of \$395.00 **PER** system for under counter units **PLUS PARTS**. This includes ice makers, refrigerators, and wine coolers. **NOTE: SOME WINE COOLERS HAVE DUAL SYSTEMS.** (This repair is normally done in our shop). If a unit is required to be picked up and brought in to the shop and returned to the home after repair, our regular service call rates will apply for this service. Units may be brought to the store by the customer.

We highly recommend an estimate before all repairs. Also, the decision to repair the appliance rather than replace it will be the responsibility of the customer.